ATTACHMENT VI

TECHNOLOGY INNOVATIONS FUND QUARTERLY PROJECT STATUS SUMMARY

February 24, 2003

For each quarter, beginning March 2002, E-Mail the following status information to the Council Chairman at this address.

Department/Agency: Office of Electronic Services
Name of Project: Louisiana eGovernment Portal

LTIF Log No.: 02-011
Project Coordinator: Karen Paterson

Project Status:

Date: February 24, 2003 Percent Complete: 35

Explanation: Originally, the portal project was planned to be 70% complete at this time. It is only 35% complete because development of the new portal has been delayed awaiting determination of the product standard software infrastructure to be used for the project (APS) and award of the CSSA Web Development contracts. This project was initially planned based on both of these procurements being completed in the early Fall 2002, permitting portal implementation by January 1, 2003. The new projected date for the portal implementation is July 1, 2003

In order to minimize the impact of these procurement delays, OES has moved forward with the components of the portal that are not related to the APS product standard and the CSSA procurement process.

- 1. The Content Management system was established as a product standard in June, 2002 and subsequently implemented in September 2003. This element of the portal project is fully available at this time.
- 2. The Citizen Relationship Management software, Ask Louise, was launched operationally in July 2003. This element of the portal project is fully operational.
- 3. The Enterprise Search capability has been established as a line of service based on the Verity Infoseek search engine. Enterprise search is fully available at this time.
- 4. A design firm has been working with OES personnel to establish the portal design and web guidelines. These will be available to the web developer who will be selected in March once the CSSA process is in place. Having this level of design will greatly facilitate the portal implementation.
- 5. A Memorandum of Understanding has been executed with Louisiana Technology Park to provide the hardware hosting required for the portal. This hardware is in place and available to support the development activities of the Web Developer to be selected through the CSSA process.
- 6. An SOW has been developed and is ready for submission once the CSSA Web Development Tier 1 contracts are in place.